



Terms and Conditions

Effective Date: 6/1/2025

Last Updated: 6/12/2025

Welcome to **Axium**! These Terms and Conditions (“Terms”) govern your access to and use of our website <https://axiumhq.com>, our technical support of Roam offerings. By accessing or using our site and services, you agree to be bound by these Terms.

If you do not agree with these Terms, please do not use our website or services.

1. Who We Are

Gerphi Consulting LLC d/b/a Axium is a US-based company that provides first-level support services of Roam to its clients.

Contact Email: contact@axiumhq.com

2. Use of the Website

You agree to use <https://axiumhq.com> only for lawful purposes and in a way that does not infringe the rights of others or restrict their use of the site. You may not use the site to:

- Transmit or upload malicious software
- Attempt to gain unauthorized access to our systems
- Impersonate any person or entity
- Collect or store personal data from others without their consent

3. Services

Axiom provides the following services:

- Technical support: We offer first-line technical support to users of the Roam platform, escalating to Roam as necessary.

These services are subject to individual agreements or contracts between Axiom and its customers.

4. Intellectual Property

All content on our website - including text, graphics, logos, and branding - is owned by Axiom or licensed from Roam or third parties and is protected by applicable intellectual property laws. You may not reproduce, modify, distribute, or republish any content without written permission.

Roam is a registered trademark of its respective owner. Axiom provides technical support services and does not claim ownership of Roam's intellectual property.

5. Limitation of Liability

While we strive to provide accurate information and high-quality service:

- We do not guarantee that the website or services will be error-free, secure, or continuously available.
- Axiom shall not be liable for any indirect, incidental, or consequential damages arising from the use of our site or services.
- We are not responsible for errors, bugs, or limitations originating from the Roam platform itself.

Your use of the website and services is at your own risk.

6. External Links

Our site may contain links to third-party websites. These links are provided for your convenience only. Axiom has no control over and is not responsible for the content, practices, or privacy policies of third-party sites.

7. Privacy

Your use of our services is subject to our Privacy Policy, which explains how we collect, use, and protect your personal data in accordance with the General Data Protection Regulation (GDPR).

8. Cookies

Our website uses cookies to enhance your browsing experience and analyze traffic. By using our site, you agree to our use of cookies as described in our Cookie Policy.

You can manage your cookie preferences at any time through the cookie banner or your browser settings.

09. Changes to These Terms

We may modify these Terms from time to time. Any changes will be posted on this page with the updated date. Your continued use of the website or services after such changes constitutes your acceptance of the new Terms.



10. Governing Law

These Terms shall be governed by and interpreted in accordance with the laws of the European Union and the local jurisdiction in which Axiom is registered, without regard to conflict of law principles.

Any disputes will be subject to the exclusive jurisdiction of the courts of the State of Ohio, located in the United States.

11. Contact Us

For questions or concerns about these Terms, you can contact us at:

Email: contact@axiumhq.com